

FIG. 1

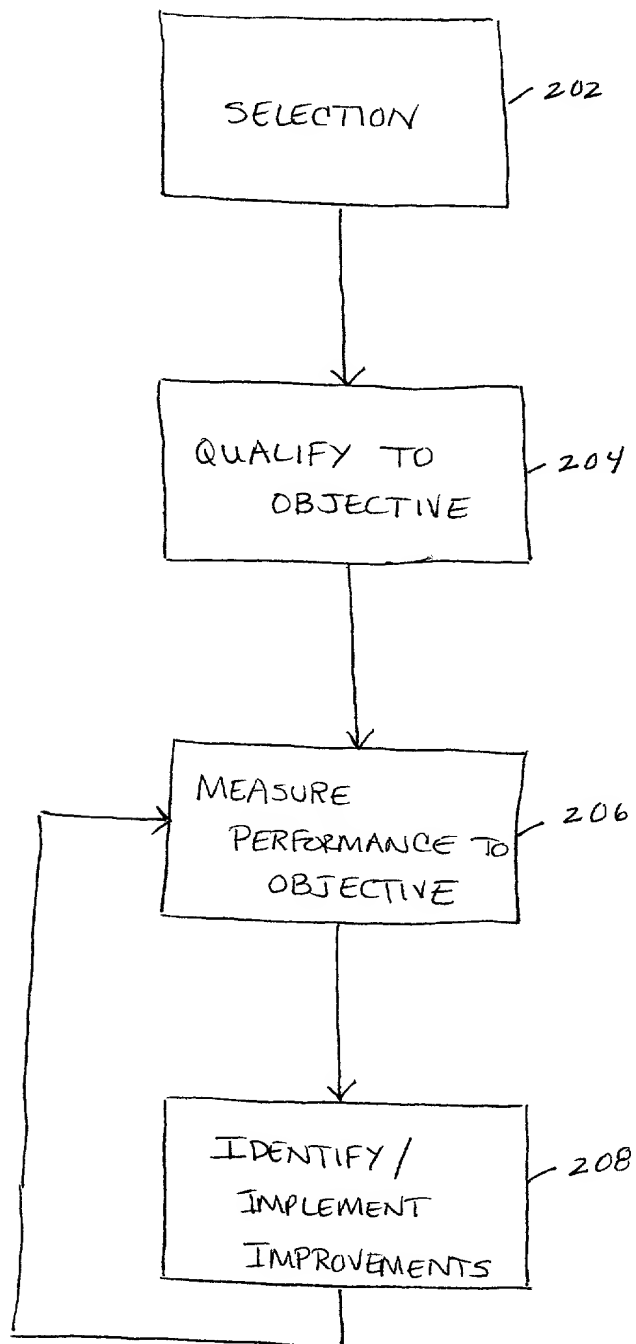


FIG 2

200

SELECT ONE OF THE FOLLOWING OPTIONS:

302 / SELECTION

- SUPPLIER SELECTION — 304
- AUDIT MANAGEMENT — 306

308 / QUALIFICATION

- TECHNOLOGY QUALIFICATION — 310
- PART QUALIFICATION — 312

314 / QUALITY

- PROCESS CHANGE MANAGEMENT — 316
- SUPPLIER QUALITY MANAGEMENT — 318
- GENERAL QUALITY PROBLEM — 320  
RESOLUTION

FIG. 3

300



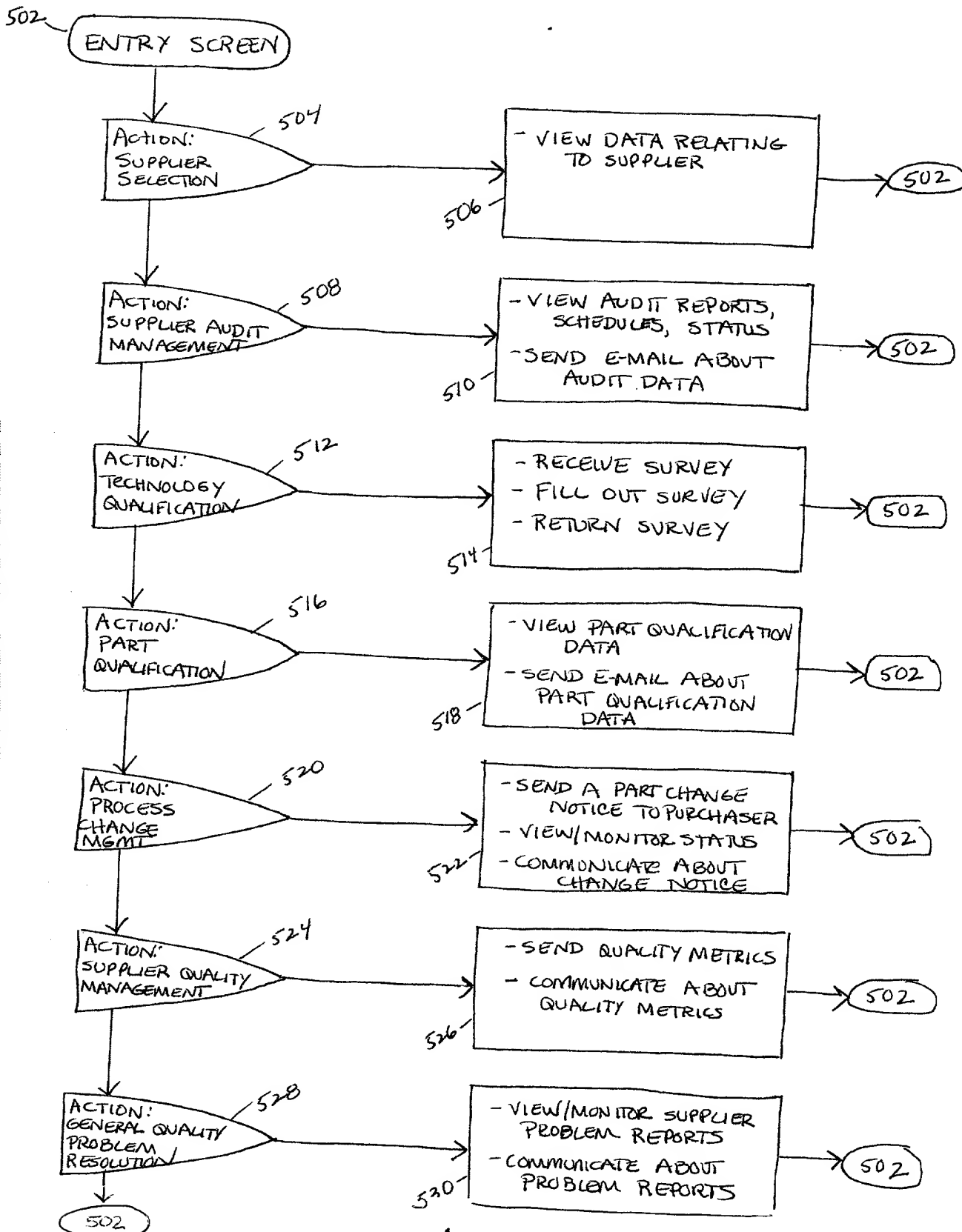


FIG 5